

## Registration Form

### *Caring for Diverse Communities Integrating Diversity and Ethics*

**To register, please go to our website or send this form along with payment to:**

Nita Chauhan, Administrative Assistant  
Office of Clinical & Corporate Ethics and  
Diversity Services  
William Osler Health System  
2100 Bovaird Drive East  
Brampton, Ontario, L6R 3J7 CANADA

#### **Registrant:**

Title \_\_\_\_\_

First Name \_\_\_\_\_

Last Name \_\_\_\_\_

Occupation \_\_\_\_\_

Institution/Place of Work \_\_\_\_\_

Mailing Address \_\_\_\_\_

City \_\_\_\_\_ Prov/State \_\_\_\_\_

Postal Code \_\_\_\_\_

Tel (work) \_\_\_\_\_

Tel (home) \_\_\_\_\_

Fax \_\_\_\_\_

E-mail address \_\_\_\_\_

#### **Course Fee:**

Early Bird (on or before Sept. 30, 2010): \$175 + GST (CAD)

Regular (after Sept. 30, 2010): \$195 + GST (CAD)

#### **Method of Payment:**

Cheque (made payable to William Osler Health System  
Diversity & Ethics Conference)

Money Order

I heard about this course from: \_\_\_\_\_

My dietary restrictions and/or special needs include:  
\_\_\_\_\_

#### **Location:**

The Caring for Diverse Communities conference will take place at William Osler Health System's Brampton Civic Hospital, located in Brampton, Ontario. The hospital is situated just minutes away from access to all major highways.

Your registration fee includes: comprehensive resources, break-fast, lunch and snacks.

Attendance is limited to 75 participants.



#### **Who should attend?**

The conference is intended for healthcare professionals, administrators, ethics committee members, ethicists, diversity council members, diversity coordinators or those who wish to learn more about the delivery of diversity and ethics services within healthcare settings.

#### **FOR FURTHER INFORMATION, PLEASE VISIT OUR WEBSITE OR CONTACT:**

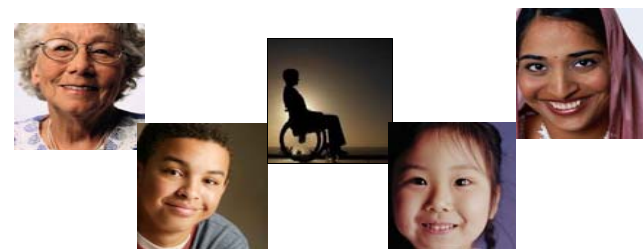
Nita Chauhan, Administrative Assistant  
Office of Clinical and  
Corporate Ethics and Diversity Services  
William Osler Health System  
2100 Bovaird Drive East  
Brampton, Ontario, L6R 3J7 CANADA

**PHONE:** 905-494-2120 ext. 50101  
**E-MAIL:** nita.chauhan@williamoslerhs.ca

**Mission: "To provide safe & compassionate care"**



*Vision: To design health systems that serve the global community... driven by diversity*



## Caring for Diverse Communities

### Integrating Diversity & Ethics Conference

*Providing good care is more than treating a disease*

October 18, 2010  
Brampton Civic Hospital  
Brampton, Ontario  
8:00 am—3:30 pm



**Caring for Diverse Communities Integrating Diversity & Ethics** is a one day conference designed to raise awareness and build capacity on the ethical obligations and diversity considerations of today's diverse patient population. Today's medical practices are not just about the treatment but also include the patient's beliefs, culture, religion, race, ethnicity, age, gender, language, physical or mental disability, sexual orientation, socio-economic status, different lifestyles and family practices.....which sometimes baffle health care professionals and raise ethical challenges.

'The good physician treats the disease.  
The great physician treats the patient who has the disease'

Dr. William Osler, 1849—1919

### Learn about leading practices & strategies to:

- Identify ethical and diversity issues related to care
- Understand obligations to the diverse community served
- Acquire knowledge and skills on how to address challenges
- Be better prepared when caring for a diverse community
- Enhance resources within organizations

## The Program

### Morning

8:00-8:30 *Registration and Continental Breakfast*

8:30-8:45 *Welcome*

8:45-9:15 ***Ethical obligations in our diverse healthcare setting***

◆ **What are the limits, options and obligations?**

◆ **What is reasonable accommodation?**

Presenter: Dr. Paula Chidwick

9:15-10:00

***"Diversity...It's a Value Add, Not an Add On"***

◆ **Understanding how diversity impacts patient care**

◆ **Why bother? 10 good reasons why**

Presenter: Gurwinder Gill

10:00-10:30 Refreshment Break

10:30-12:00 ***Tools, Knowledge and Skills***

**Self Awareness: Identifying Values**

**Our Values & Our Patient's Values**

Presenter: Dr. Paula Chidwick

### Afternoon

12:00-12:45 Lunch

12:45-1:45 ***Tools, Knowledge & Skills***

**Cross Cultural Communication**

◆ **Communicating with patients, families and staff in diverse healthcare settings**

Presenter: Gurwinder Gill

1:45-2:00 Refreshment Break

2:00-3:00 Keynote:

**The Health Inequities & Disparities in Health Care**

◆ **Why do we need to address these issues?**

◆ **Who is responsible?**

◆ **How do we ensure our organizations serve everyone in a way that each person has the right to be served?**

Presenter: Kwasi Kafele, Director Corporate Diversity Centre for Addiction & Mental Health (CAMH)

3:00-3:20 ***Health Equity Planning for Integration & Sustainability***

Presenters: Yvonne Sinniah & David Coglean  
Central West Local Health Integration Network

3:20 - 3:30 Wrap Up

### Keynote Speaker: Kwasi Kafele

Kwasi is currently the Director for Health Equity at the Centre for Addiction and Mental Health in Toronto. Kwasi has worked with the Ministry of Inter-governmental Affairs, Ontario Anti-Racism and was the Executive Director of the Jamaican Canadian Association.

Kwasi is the co-founder and Chair of the Health Equity Council, which represents over 40 health agencies in the GTA.

Kwasi has taught at the **University of Toronto's School of Social Work** and **York University's Schulich School of Business**.

Kwasi has received numerous awards for his contributions in Toronto.

### Gurwinder Gill

Director Patient Relations & Diversity  
William Osler Health System



### Dr. Paula Chidwick

Director Corporate and Clinical Ethics / Ethicist  
William Osler Health System



### William Osler Health System... moving from The Golden Rule to The Platinum Rule

*"Treat others... as they would want to be treated"*

