

**ATTENDEES:**

(P) Jane McMullan	(P) Ricco Bhasin	(P) Susan Britton Payne	(P) Jasmine Tehara
(P) Kulvir Singh Gill	(P) Linda Franklin	(P) Mark Beckles	(P) Vanita Varma
(P) Pardeep Singh Gill	(P) Geoffrey Ritchie	(P) Dr. Brendan Carr	(P) Dr. Frank Martino
(P) Tiziana Rivera	(P) Dr. Michael Van Gulik	(R) Dr. Hany Youssef	
(P) Brenda Bushey (Resource)			

Valerie Carter	Ann Ford	Kiki Ferrari	Florine Lobo
Dr. Naveed Mohammad	Ken Mayhew		

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**1.0 CALL TO ORDER & DECLARATION OF CONFLICT**

The meeting was called to order. No declarations of conflict were made.

The Chair updated the Board on conversations that took place immediately prior to the meeting. [REDACTED]

[REDACTED]

In order to accommodate this request, the agenda will be reordered. The *Living the Vision* and MAID presentations will be deferred.

***MOVED, seconded***

***That the agenda be approved as modified - CARRIED***

The Chair provided a brief update on the status of the CEO search. On January 9 and 10, the first round of interviews were held. A shortlist was developed and plans to conduct the next round of interviews are on track. It was noted that interested candidates have largely come from Ontario.

**2.0 CONSENT AGENDA**

One motion is required to approve all items included in the consent agenda. A reminder that any of the items contained within the Consent Agenda may be placed on the agenda for discussion.

The following items are included within the Consent Agenda for approval:

- CA 4.1 Board minutes
- CA 4.2 CEO's Report
- CA 4.3 MAC Minutes
- CA 4.4 Health Services & Quality Committee
- CA 4.5 Resources & Audit Committee

A correction was noted on page 18 of the November 27, 2019 Board meeting minutes. The \$4M referenced under the CEO's Report was incorrectly stated as base funding. At this point in time, funds have been allocated as one-time funding only.

Clarification was sought regarding the statement relating to OHT decisions currently equivalent to matters which are being addressed through MOUs. This statement was made to depict the level of decisions currently required.

***MOVED, seconded***

***That the items listed within the consent agenda be approved including revisions to the minutes as noted – CARRIED***

### **3.0 CHAIR'S REPORTS**

#### **3.1a Health Services & Quality Committee**

A written report was tabled for information. An update regarding the Coronavirus was provided. Daily updates are being received through the Ministry of Health. To date there have been approximately 4600 cases reported worldwide with 106 cases resulting in death. Teams at Osler continue to monitor the situation and provide updated information as required. At present the level of risk to Osler's staff, physicians, volunteers and patients remains relatively low.

An update on the results of the Q2 performance report was provided in the package. A new format for presenting performance results was shared with the Board. This improved format includes the target, contributing factors and improvement initiatives. The floor was opened for questions. It was noted that results pertaining to the Quality Improvement Plan (QIP) are based on a calendar year (not fiscal). There are five indicators included within the QIP. A decision has been made internally to maintain the current indicators for a second year. Details of the 2020 QIP will be presented at the February Health Services and Quality Committee meeting prior to being presented to the Board in March for approval.

A brief discussion ensued regarding target setting for the QIP. In many cases, Osler's performance is already at the top of provincial targets. Improving beyond these targets is difficult. It was suggested that the previous year's results be shared in cases where results have fallen below target.

A question was asked regarding how targets were established. A review of the previous year's baseline, peer comparator results and established principles are all considered before setting targets.

A review of the balanced scorecard results was also provided. Four results were not available for reporting at the time of this submission. The utilization rate provides information on how the emergency department is being utilized. This information is shared annually. Osler's utilization rate is currently the fourth lowest in the province.

Results for *Would You Recommend* are currently trending lower than target, however, it was noted that Osler is currently outperforming peer hospitals in Ontario. Plans are in place to improve this number, however, the effort required to shift results is significant.

***MOVED, Seconded***

***That the Board of Directors receives the Q2 performance report as presented - CARRIED***

#### **3.1b Resources & Audit Committee**

A written report was tabled from the Chair of the Resources & Audit Committee. No additional comments were added to supplement the report.

### **4.0 EXECUTIVE REPORTS**

#### **4.1a Chief Executive Report**

Dr. Frank Martino provided highlights from the CEO's report during an in-camera session.

*Home Care Agency Status*

Osler has been given Home Care Agency status which will allow the organization to provide integrated services, including home care, as part of the broader bundled care programs for stroke, hip and knee replacement and shoulder replacement. It is likely that going forward, the majority of these services will be provided through the hospital.

*Paediatric Dentistry Update*

Since October 2019 the paediatric dentists have been lobbying for reinstatement of 12 operating blocks. The decision to reduce this service was made following the clinical priorities review and budget discussion. The dentists have continued to lobby government and members of the Board in an attempt to reinstate the level of service expressing concerns that the need for service is greater than the allotted resources identified. They also have claimed that a reduction in service will impact vulnerable patients within the community. Taking into consideration all discussions and ensuring that services are available to those children requiring surgery, a decision has been made to reinstate the 12 operating blocks at Peel Memorial. Data will be collected to support the go-forward position for this service. Status updates will be shared through the Health Services & Quality Committee going forward.

*MOREob*

The purpose of MOREob is to assist with the improvement of patient safety and quality obstetrical care.

[REDACTED]  
[REDACTED] To better understand these outcomes [REDACTED]  
an external review will be conducted. Results of the review should be available within three months.

*Legal Update*

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

*Drug Diversion Class Action*

[REDACTED]  
[REDACTED]  
[REDACTED]

*City Council Update*

[REDACTED]  
[REDACTED]  
Following the discussion, Council supported a motion declaring a health emergency in Brampton. Osler has since contacted Mayor Brown to state concerns regarding the risk of spreading incorrect information within the community. [REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

A question was asked regarding the Ministry's and provincial government's position on this project. [REDACTED]  
[REDACTED]  
[REDACTED]

**4.2b Chief of Staff Report**

A written report was tabled for information. No additional information was provided.

**5.0 REDEVELOPMENT**

Mayor Patrick Brown, Regional Councillor Michael Palleschi, City Councillor Harkirat Singh, and Gary Collins, Director of Communications were welcomed to the Board meeting.

[REDACTED]

**6.0 ADJOURNMENT**

The next meeting will be held on March 25, 2020.

***MOVED, seconded***  
***That the meeting be adjourned.***