

HSAA ARTICLE 8 - FORM OF COMPLIANCE DECLARATION

ATTACHMENT 1

DECLARATION OF COMPLIANCE

To: Ontario Health ("OH").

From: The Board of Directors (the "Board") of the William Osler Health System

Date: May 29, 2024

Re: April 1, 2023 – March 31, 2024 (the "Applicable Period")

Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the Hospital Service Accountability Agreement between OH and the HSP in effect during the Applicable Period (the "Agreement").

The Board has authorized me, by resolution dated May 29, 2024, to declare to you as follows:

After making inquiries of Dr. Frank Martino and other appropriate officers of the HSP, and subject to any exceptions identified on Appendix 1 to this Declaration of Compliance, to the best of the Board's knowledge and belief, the HSP has fulfilled its obligations under Agreement during the Applicable Period and has received the required reports referred to in Section 8.6 of the Agreement.



Linda Franklin
Chair, Board of Directors

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Appendix 1 - Exceptions

1. Schedule C1 – Performance Indicators, Part III - SYSTEM PERSPECTIVE: Integration, Community Engagement, eHealth

Alternative Level of Care (ALC) Throughput is a new H-SAA indicator introduced this fiscal year, which is the ratio of the number of discharged ALC cases to the number of newly added ALC cases within a specific period of time. ALC throughput ratio less than 1 indicates growing pressures from patients waiting for an alternate level of care bed. Osler ended the year with a ratio of 0.98 compared to the target of 1.00 and the provincial performance of 0.99. This rate reflects 47 more new ALC cases than discharges within the fiscal year.

Osler's demand of patients requiring an ALC bed grew by 4% this fiscal year compared to last fiscal year, reflecting the growing complexity of our population. Despite the growth in new cases, discharges did not decrease, exemplifying Osler's ability to transition patients efficiently into the community in collaboration with our partners.

With growing ALC pressures at Osler, strategies and initiatives have been put into place to better support the throughput of ALC patients in partnership with home and community care.