

Attachment 1 – M-SAA Declaration

Multi-Sector Service Accountability Agreements

Ontario Health

2023-2024 - Schedule F: Declaration of Compliance

DECLARATION OF COMPLIANCE

To: The Board of Directors of the Ontario Health Central

Attn: Board Chair

From: The Board of Directors (the “Board”) of the William Osler Health System (the “HSP”)

Date: May 29, 2024

Re: April 1, 2023 – March 31, 2024 (the “Applicable Period”)

Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the M-SAA between the Ontario Health Region and the HSP effective April 1, 2023.

The Board has authorized me, by resolution dated May 29, 2024, to declare to you as follows:

After making inquiries of Dr. Frank Martino, President and Chief Executive Officer, and other appropriate officers of the HSP and subject to any exceptions identified on Appendix 1 to this Declaration of Compliance, to the best of the Board’s knowledge and belief, the HSP has fulfilled, its obligations under the service accountability agreement (the “M-SAA”) in effect during the Applicable Period.

Without limiting the generality of the foregoing, the HSP has complied with:

- (i) Article 4.8 of the M-SAA concerning applicable procurement practices.
- (ii) The *Connecting Care Act*; 2019.
- (iii) Any compensation restraint legislation which applies to the HSP.



Linda Franklin, Chair of the Board of Directors

Appendix 1 – Exceptions

Exceptions arising from Health Human Resources Challenges and post pandemic recovery that are beyond HSP control:

Schedule D2a: Clinical Activity

Visits

- Osler@Home – Due to timing of the funding confirmation, Osler was not able to fully operationalize the program until the last quarter of the fiscal year and therefore not able to meet the annualized visit targets for fiscal year 2023/24
- Behavioural Supports Outreach - Due to timing of the confirmation of funding and recruitment challenges, the program was delayed in the start up. As a result, Osler was not able to achieve annualized targets for individuals served and visits for the 2023/24 fiscal year.
- CW OHT CARE Program - This program was operational until October 2023. It was paused due to staffing challenges with the operational partner organization. As a result, Osler was not able to achieve its target for individuals served and visits. The program has undergone revitalization and is set to re-launch in June 2024 with the support of a new operational partner.

Hours of Care

- Osler@Home – Due to timing of the funding confirmation, Osler was not able to fully operationalize the program until the last quarter of the fiscal year and therefore not able to meet the annualized hours of care targets for fiscal year 2023/24.